

Bright Leaf Tea Co. — E-Commerce Website

Anti-Counterfeiting Code: DEMO-2026-BRIGHTLEAF-A7F3

Project Bright Leaf Tea Co. E-Commerce Website Development

Agreement ID AGR-2026-BRIGHTLEAF-001

Buyer Emily Chen • Bright Leaf Tea Co.

Seller Kevin Ma • PixelForge Digital

Status Completed

Exported By Emily Chen (emily@brightleaftea.ca)

Export Time 2026-03-13 14:22:07 EST

Jurisdiction Ontario, Canada

Content Integrity SHA-256: sha256:a3f7e2d891bc04...5e6a91f2

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Document Authenticity Declaration

This document was automatically generated by PactPal. Contents are tamper-proof.

All records contained in this document were created by the parties identified above using the PactPal platform and are protected by cryptographic hash verification. The timestamp of each record has been recorded by the PactPal system and cannot be retroactively altered.

This document may be used as evidence in legal proceedings in the Province of Ontario and other Canadian jurisdictions. Each message, milestone, and amendment is individually timestamped and signed with a content hash that forms an unbroken chain from the creation of the agreement to the export of this document.

Scope of This Export

- All messages exchanged in the Project Space (shared channel visible to both parties)
- All system-generated events (milestone completions, signatures, status changes)
- All Amendment proposals and their outcomes
- Complete payment ledger with timestamps
- Full system audit trail (24 events)
- Agreement content and cryptographic content hash

Private AI conversation logs are NOT included in this export as they are attorney-client privileged private communications between each party and their AI assistant.

Applicable Law

This agreement and all records are subject to the laws of Ontario, Canada. Small Claims Court jurisdiction limit: \$35,000 CAD. Electronic records are admissible as evidence under the Electronic Commerce Act, 2000 (Ontario) and the Canada Evidence Act.

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Party Information

BUYER (INITIATOR)

Emily Chen

| | |
|----------|-------------------------------------|
| Business | Bright Leaf Tea Co. |
| Address | 328 Spadina Ave, Toronto ON M5T 2E7 |
| Role | Client / Service Recipient |
| Joined | 2026-01-13 09:14 EST |
| Contact | emily@brightleaftea.ca |

SELLER (COUNTERPARTY)

Kevin Ma

| | |
|----------|---------------------------------------|
| Business | PixelForge Digital |
| Address | 412 Richmond St W, Toronto ON M5V 1X2 |
| Role | Service Provider / Developer |
| Joined | 2026-01-14 10:02 EST |
| Contact | kevin@pixelforge.ca |

Agreement Summary

| | |
|----------------|--------------------------------|
| ID | AGR-2026-BRIGHTLEAF-001 |
| Project | E-Commerce Website Development |
| Contract Value | \$18,500.00 CAD |
| Total Paid | \$18,444.50 CAD |
| Signed | 2026-01-16 (both parties) |
| Due Date | 2026-03-06 |
| Delivered | 2026-03-17 (+11 days) |
| Final Status | Completed |
| Litigation | None |

Key Agreement Terms

- Service: Full-stack e-commerce website development (Next.js + Stripe + bilingual EN/ZH)
- Total Value: \$18,500 CAD
- Payment: \$5,550 deposit + 4 milestone payments of \$4,625 each
- IP: Transferred to Emily Chen upon full payment
- Late Penalty: 1.5% of outstanding balance per week (grace period: 5 business days)
- Bug Fixes: 30 days unlimited post-launch; 15 hrs minor adjustments included
- Cancellation: Milestone-based; buyer may cancel at any milestone boundary
- Jurisdiction: Ontario, Canada

Project Space Full Record

Phase 1 — First Contact [Real Life]

Narrator

TCBA Winter Business Mixer. David Liu introduces Emily Chen (tea shop owner) and Kevin Ma (freelance developer). They talk for 20 minutes.

Kevin Ma [Real Life]

I know a platform — it records everything, both parties have an AI assistant, and if anything goes wrong we both have a clear, clean record. Want to try it?

Emily Chen [Real Life]

That honestly puts my mind at ease, especially since we just met.

Phase 2 — PactPal Onboarding [Project Space]

Kevin Ma

Hey Emily! Welcome to the project space. I'll send the formal proposal by Monday noon.

2026-01-14 10:07 EST • [Project Space]

Emily Chen

Sounds good — I'll review it with my AI and get back to you quickly.

2026-01-14 10:31 EST • [Project Space]

Phase 3 — Contract Negotiation [Project Space]

Kevin Ma

Here's the formal proposal:

2026-01-15 09:45 EST

Emily Chen

Tech stack, payment structure and scope are solid. Four changes: 1. 30-day unlimited bug fixes + 15hr minor adjustments 2. 1.5%/week late penalty 3. Milestone-based cancellation 4. Define 'minor adjustments'

2026-01-15 14:22 EST

Kevin Ma

Great feedback — happy to accept all four. I'm confident in my code quality and plan to deliver on time. Let's sign this week!

2026-01-15 16:11 EST

System Event

Emily Chen signed • Kevin Ma signed • Agreement status: draft → active

Deposit paid: \$5,550.00 CAD • status: pending → active

2026-01-16 09:00 EST • [System Event]

Phase 4 — Smooth Execution [Project Space]

System Event

Milestone 1 (Design) Feb 5 delivered on time — paid \$4,625.00

Milestone 2 (Frontend) Feb 20 delivered on time — paid \$4,625.00

2026-02-05 & 2026-02-20 • [System Event]

Emily Chen

Reviewed every page — matches the designs perfectly. Phase 2 approved!

2026-02-20 16:04 EST

Kevin Ma

Thanks! Phase 3 will be the final integration and testing stage.

2026-02-20 16:19 EST

Phase 5 — Crisis [Project Space]

Kevin Ma

Due to unexpected increase in workload, I'd like to request a 3-week extension (Mar 6 → Mar 27). I'm offering a 10% discount on the final payment as compensation.

2026-02-27 11:33 EST • Amendment #1 Proposal

Emily Chen [Amendment #1 Rejected]

Thanks for being upfront, but a three-week extension is not workable for me. Spring tea season is coming. If Phase 3 does run late, we follow Section 8. Hoping it doesn't come to that.

2026-02-27 14:05 EST

Kevin Ma [Deadline — 60% Delivered]

The core shopping experience is functional, but the rest is still being built. Approximately 60% of Phase 3 complete.

2026-03-06 18:00 EST

System Event

⚠ Grace period expired. Late delivery penalty activated: 1.5%/week on \$3,700

2026-03-11 00:00 EST • [System Event]

Emily Chen [Formal Notice]

The Section 8 grace period has expired. The 1.5%/week late penalty is now in effect. If delivery is not complete by March 17, I will pursue remedies including Ontario Small Claims Court.

2026-03-11 09:22 EST

System Event

📁 Evidence package exported — 38 messages • 1 rejected amendment • 6 files • 24 audit events • 287 KB • Hash verified ✓

2026-03-11 09:45 EST • [System Event]

Kevin Ma

I commit to full delivery by March 17. I've brought in help. 100% of my time is on Bright Leaf Tea.

2026-03-11 14:30 EST

Phase 6 — Delivery & Resolution [Project Space]

Kevin Ma [Full Delivery]

Phase 3 fully complete. All 12 deliverables . Delayed 11 days. My late penalty calculation: $1.5\% \times 2 \text{ weeks} = \111 . Balance due: \$3,589.

2026-03-17 22:15 EST

Emily Chen [Acceptance Passed]

Reviewed everything. Phase 3 approved . Penalty correction: per Section 8, countdown starts from grace period end, $1 \text{ week} \times 1.5\% = \55.50 .

I want to be fair. Final balance: \$3,644.50.

2026-03-18 11:30 EST

Kevin Ma

Thank you for being so fair about the penalty. I learned an important lesson about not overcommitting.

2026-03-18 12:02 EST

System Event

Agreement closed • Total paid: \$18,444.50 • Penalty: \$55.50 • Delay: 11 days • Litigation: 0

2026-03-18 14:00 EST • [System Event]

Amendment Requests

Amendment #1 • Status: REJECTED

| | |
|------------------|--|
| Requester | Kevin Ma (Seller) |
| Submitted | 2026-02-27 11:33 EST |
| Content | Extension request: +3 weeks (Mar 6 → Mar 27). 10% discount on final payment. |
| Reason | Unexpected workload increase — requesting 3-week extension with 10% discount |
| Response | 2026-02-27 14:05 EST (Emily Chen) |
| Rejection Reason | Rejected. Three-week extension is not acceptable. Spring tea season is imminent. Contract terms apply. |
| System Record | Amendment status → rejected • No milestone changes |

Payment Ledger

| Milestone | Date | Amount | Status |
|---------------------------|------------|------------|--|
| Deposit (30%) | 2026-01-16 | \$5,550.00 | Paid |
| Milestone 1 — Design | 2026-02-05 | \$4,625.00 | Paid on time |
| Milestone 2 — Frontend | 2026-02-20 | \$4,625.00 | Paid on time |
| Milestone 3 — Integration | 2026-03-18 | \$3,644.50 | Paid (+11 days late) ⚠ |

| | |
|----------------------------|-----------------|
| Contract Value | \$18,500.00 CAD |
| Late Penalty (1.5% × 1 wk) | -\$55.50 CAD |
| Total Paid | \$18,444.50 CAD |
| Outstanding | \$0.00 CAD |

Audit Trail

The following events were automatically generated by the system and cannot be modified.

| Timestamp | Event Type | Description | Actor |
|------------------|-------------------------------------|---|------------|
| 2026-01-13 09:14 | case.created | Case created • Bright Leaf Tea Co. | Emily Chen |
| 2026-01-14 10:02 | party.joined | Kevin Ma joined as counterparty | System |
| 2026-01-15 09:45 | message.sent | Formal proposal posted to project space | Kevin Ma |
| 2026-01-15 16:11 | message.sent | Counter-proposal accepted by seller | Kevin Ma |
| 2026-01-16 09:00 | agreement.signed | Emily Chen signed the agreement | Emily Chen |
| 2026-01-16 09:01 | agreement.signed | Kevin Ma signed the agreement | Kevin Ma |
| 2026-01-16 09:01 | agreement.activated | Agreement status → active • content hash locked | System |
| 2026-01-16 09:05 | payment.received | Deposit \$5,550.00 received | System |
| 2026-02-05 17:30 | milestone.completed | Milestone 1 (Design) marked complete by Kevin Ma | Kevin Ma |
| 2026-02-05 18:10 | milestone.confirmed | Milestone 1 confirmed by Emily Chen • \$4,625.00 released | Emily Chen |
| 2026-02-20 15:55 | milestone.completed | Milestone 2 (Frontend) marked complete by Kevin Ma | Kevin Ma |
| 2026-02-20 16:04 | milestone.confirmed | Milestone 2 confirmed by Emily Chen • \$4,625.00 released | Emily Chen |
| 2026-02-27 11:33 | amendment.proposed | Amendment #1 proposed by Kevin Ma — extension request | Kevin Ma |
| 2026-02-27 14:05 | amendment.rejected | Amendment #1 rejected by Emily Chen | Emily Chen |
| 2026-03-06 18:00 | milestone.partial | Milestone 3 deadline — partial delivery (60%) | System |
| 2026-03-11 00:00 | penalty.activated | Late delivery penalty activated — 1.5%/week on \$3,700 | System |
| 2026-03-11 09:22 | message.sent | Formal legal notice sent by Emily Chen | Emily Chen |
| 2026-03-11 09:45 | export.created | Evidence package exported by Emily Chen (287 KB) | Emily Chen |
| 2026-03-17 22:15 | milestone.completed | Milestone 3 (Integration) marked complete by Kevin Ma | Kevin Ma |
| 2026-03-18 11:30 | milestone.confirmed | Milestone 3 confirmed • penalty \$55.50 applied | Emily Chen |
| 2026-03-18 12:02 | payment.received | Final payment \$3,644.50 received | System |
| 2026-03-18 14:00 | agreement.closed | Agreement closed • total \$18,444.50 • 0 litigation | System |
| 2026-03-18 14:01 | export.created | Final evidence package exported by Emily Chen | Emily Chen |
| 2026-03-18 14:01 | hash.verified | Content hash verified: sha256:a3f7e2d891bc04...5e6a91f2 | System |

Integrity Statement

PactPal guarantees the following integrity properties for all records in this document:

- ✓ **Immutability**
All records are stored in an append-only database. Once created, no record can be modified or deleted — including by PactPal staff. This is enforced at the database level via PostgreSQL triggers.
- ✓ **Timestamping**
Every event is timestamped by the PactPal server at the moment it occurs. Timestamps cannot be set by users. All times are UTC with EST offset shown.
- ✓ **Hash Chain**
Agreement content, amendment content, and milestone definitions are cryptographically hashed using SHA-256 at creation time. The hash is stored separately and verified on every access.
- ✓ **Export Verification**
This exported document carries a unique anti-counterfeiting code. Anyone can verify its authenticity by visiting pactpal.app/verify and entering the code below.
- ✓ **Third-Party Independence**
Verification does not require PactPal's cooperation. The content hash can be independently computed from the exported data to verify tampering.

Content Hash

This hash covers all messages, timestamps, event records, and metadata in this report. Any modification will change the hash value, invalidating the file.

```
SHA-256: sha256:a3f7e2d891bc04...5e6a91f2  
Export Code: DEMO-2026-BRIGHTLEAF-A7F3  
Generated: 2026-03-13 14:22:07 EST
```

Verify the authenticity and integrity of this document online

<https://pactpal.app/verify>

DEMO-2026-BRIGHTLEAF-A7F3

Enter the anti-counterfeiting code above at the URL to verify this document.
Verification confirms that the document has not been altered since export.

SHA-256: sha256:a3f7e2d891bc04...5e6a91f2